

**Responsible Finance for Digital Inclusion: Investing for Impact**  
April 3-4, 2019 | Washington, DC  
IFC Auditorium, 2121 Pennsylvania Ave NW

**Day 1- Wednesday, April 3**  
**Social Performance Management and Strategies for Digital Transformation**

Time	Agenda - <b>Draft - all times and session topics are to be confirmed</b>
8.00 – 9.00	<b>Registration and breakfast</b>
9.00 – 9.45	<b>Day 1 - Welcome and Overview</b> Introductions, review of the agenda, overview of the SPTF Social Investor Working Group and its priorities
9.45 – 10.30	<b>Plenary: What makes us impact investors?</b> Discussion of impact investors' shared identity, as well as the shared framework developed by the Impact Management Project.
10.30 – 11.00	<b>Coffee Break and Networking</b>
11.00 – 12.00	<b>Plenary session: How can investors measure and manage impact for financial inclusion and progress toward SDGs?</b> Discussion of the frameworks and tools available to help investors manage impact for financial inclusion and performance toward SDGs: IRIS+ core metrics sets (GIIN); Met-ODD (CERISE); among others.
12.00 – 12.30	<b>Plenary discussion: Next steps with managing impact</b> The group will reconvene for a moderated conversation about the projects and tools discussed. What do investors find useful about each of the methodologies? What are the main obstacles that would still be present in managing impact? How can the financial inclusion sector assure coherence and integration of its frameworks into the larger impact evaluation environment?
12.30 – 14.00	<b>Lunch.</b> Optional lunch sessions will include the Data Platform, SPI4 ALINUS, and evaluating the environmental and social performance of SME finance.
14.00 – 15.00	<b>Plenary: Responsible digital transformation of financial institutions</b> This session highlights leading players and investors that are undergoing digital transformation including lessons learned, recent resources as well as selected examples.
15.00 – 16.00	<b>Breakouts:</b> Investors will lead two breakout sessions to share their work with investees on digital transformation: (1) <b>Breakout 1:</b> Developing a Strategy for Digital Transformation; (2) <b>Breakout 2:</b> Innovative Partnerships for Digital Transformation

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16.00-16.30 Coffee Break

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16.30-17.00 *Breakouts (cont'd)*

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17.00-17.30 Wrap-Up Day 1

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17.30-18.30 Cocktail hour and networking

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**Day 2 - Thursday, April 4**  
**Responsible Digital Financial Services – Investing for Impact**

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**Time**      **Agenda - Draft - all times and session topics are to be confirmed**

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8.30-9.00 Registration

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9.00-9.30 Day 2 - Opening Keynote: New Opportunities for Investing in Responsible Digital Financial Inclusion – Advancing Access, Innovation and Impact

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9.30-10.30 **Plenary: Responsible Digital Financial Services: Investing for Impact**  
Investors and Signatories to the *Guidelines for Investing in Responsible DFS* will share evolving lessons and implications going forward, with practical perspectives based on investment and signatory experiences for responsible digital financial inclusion. The plenary includes current investor actions to address rapidly evolving opportunities and challenges given strategic objectives and their potential contributions for sustainable growth.

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10.30- 11.00 Coffee Break and Networking

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11.00-12.30 **Panel: Evolving practices for responsible digital financial services**  
This session will highlight latest practices, tools and evolving business case, covering selected sectors embarking on digital finance, including among others: payments providers, mobile network operators, fintech platforms, solar/energy products, digital identity, among others. Panelists will demonstrate how their efforts can support improved client experience, capability and resilience as digital finance evolves.

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12.30-14.00 Lunch and Networking

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14.00-15.00 **Breakout Sessions: Implementing Responsible Digital Financial Services: Investor Insights and Implications.** Investors and practitioners will share recent examples, solutions, lessons being learned in digital finance regarding thematic priorities led by investors and/or signatories.  
(1) Breakout 1: Fair and transparent pricing  
(2) Breakout 2: Data privacy and data security

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(3) Breakout 3: *Data use and algorithms*

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**15.00-16.00**    **Breakout Sessions, continued:** Investors and practitioners will share evolving frameworks critical to managing and fostering dynamic results for greater impact:  
(1) Breakout 1: *Due diligence: managing DFS risk and performance – IFC (revised matrix)*  
(2) Breakout 2: *Reporting and/or verification methods*

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**16.00-16.30**    **Coffee Break and Networking**

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**16.30-17.30**    **Forward Momentum: Signatory Priorities, Short Sprints and Future Fora**

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Signatories to *Guidelines for Investing in Responsible DFS*



